

## **AUTOMATIC DOOR OPERATOR WARRANTY**

The Automatic Door Equipment as per the unit serial number referred to in this warranty has been manufactured from good quality material and under careful supervision. The unit before installation was checked and tested and is warranted to be free from defects in materials and workmanship from the date of commissioning on the following basis:

1. Auto Ingress or their authorised distributor, will undertake to replace or repair at their discretion parts that prove to be defective due to faulty manufacture for a period of two years from the date of commissioning. Except for the first twelve months of this warranty period, labour charges will be made at prevailing charge out rates. The LS500, LS300 and LS220B motor is warranted for a period of five years. The stainless track when fitted is warranted for the lifetime of the automatic door operator.
2. All warranty work will be carried out during normal business hours. Any warranty work requested and carried out after these hours will incur a call out fee. The decision as to whether defects should be repaired or replaced will be solely that of Auto Ingress or its distributor.
3. This warranty is in lieu of any other warranty expressed or implied by agreement or law, and is automatically invalidated in the event of any person other than a recognised Auto Ingress distributor servicing the equipment without the prior written consent of Auto Ingress.
4. This warranty is invalidated if the manufacturer's specifications or the recommended installation, commissioning, service and maintenance procedures are not followed.
5. To be valid this warranty should be registered with Auto Ingress Pty Ltd at PO Box 825, Springwood QLD 4127 by completing and returning the factory registration enclosed with the equipment within fourteen days of commissioning of the equipment. No claims will be recognised against equipment that is not covered by a registration form held by the factory and dated no later than fourteen days from the date of commissioning.
6. Auto Ingress or their distributor, do not accept any liability for consequential loss, damage or injury resulting from defective workmanship or material.
7. This warranty is invalidated in the event of any misuse or abuse of the equipment and does not cover defects due to or occasioned by War, Fire, Flood, Earthquake, Water, Act of God, Acts of Third Parties, subsidence or faults in the structure of the building in which it is installed.
8. This warranty is invalidated if the automatic equipment is not maintained by suitably qualified or trained and authorized personnel as required by AS 5007-2007. Periodic log book service by suitably qualified personnel must be carried out every quarter ensuring any service interval does not exceed 120 days. This AS5007-2007 mandatory service is not covered under warranty or the defects liability.

## **WARRANTY AND SERVICE RECORD**

Warranty commencement date: \_\_\_\_\_

The automatic door operator serial # \_\_\_\_\_ has been commissioned to comply with the requirements of AS 5007-2007 and BCA including D2.19 (b) (iv) and/or D2.21 (c) (i).

Commissioning agents Signature and date: \_\_\_\_\_

Local Service Contact: \_\_\_\_\_

**AUTO INGRESS PTY LTD**  
A.C.N. 083 047 241 A.B.N. 53 083 047 241



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## **IMPORTANT SAFETY MESSAGE:**

Thank you for your purchase of our automatic door equipment.

Your automatic door operator has been designed and manufactured to comply with some very stringent safety requirements as required by Australian standard AS 5007-2007 and the Building Code of Australia.

It is a requirement that you make yourself familiar with and regularly check the safety features of the door to ensure safety of the users. If you find that the door operator is unsafe then it must be rendered to a safe condition by either leaving it fully open or fully shut.

**To ensure continued compliance with the Building code of Australia (BCA Section D) and Australian Standard AS 5007-2007 you must engage a suitably qualified automatic door technician for periodic inspections and maintenance of this equipment.**

We recommend a minimum of 4 services or inspections per year to ensure the service intervals of 120 days between each periodic service is not exceeded to comply with the requirements of AS5007-2007. A service log must be retained verifying regular service and inspections by a suitably qualified person.

In accordance with the safety and maintenance requirements of this equipment Auto Ingress has developed a set of procedures to ensure optimum safety and long term reliability of this installation.

### **General Maintenance:**

To prolong the useful life of your automatic door operator and ensure that in an emergency it will perform to the requirements of the Australian Building Code and the relevant Australian Standards, regular maintenance is necessary. Please contact Auto Ingress on **1300 138 750** or your service agent who will arrange this for you.

**Please review the service offer provided over leaf and submit your registration without delay. In all cases the warranty registration card must be sent within fourteen days of commissioning of the automatic door equipment.**

# FACTORY REGISTRATION FORM

## AUTOMATIC DOOR MAINTENANCE SERVICE PROGRAM TERMS

- I. Parts to be on 2 year warranty.
- II. Labour to be on 12 months warranty.
- III. All service work warranted for 90 days.
- IV. Service to be carried out every quarter at \_\_\_\_\_ + GST per door operator.
- V. This service program will be for an initial term of one (1) year and will be terminable thereafter by three months written notice. Service cost may only be reviewed after the initial term and every subsequent term.
- VI. All work carried out to comply with AS 5007-2007 and BCA requirements.
- VII. All work to be performed by AUTO INGRESS PTY LTD or its accredited service agents.

SERIAL NO: \_\_\_\_\_ DATE OF COMMISSION: \_\_\_\_\_  
LOCATION: \_\_\_\_\_  
\_\_\_\_\_

### PLEASE SELECT ONE OF THE TWO OPTIONS BELOW:

1. The service offer set out above incorporating the warranty is hereby accepted
2. We are aware of the maintenance service requirements and the possible safety hazards when this equipment is not regularly maintained as required by AS5007. We however decline to take up the safety maintenance offer at this time

Authorised Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Dated this; \_\_\_\_\_ Day of \_\_\_\_\_ 20 \_\_\_\_\_

Company Name: \_\_\_\_\_

Postal Address: \_\_\_\_\_  
\_\_\_\_\_

Please contact the person named below to arrange the mandatory service: \_\_\_\_\_

Contact Name & Number: \_\_\_\_\_

Please note that the factory registration is an absolute requirement in all cases and may also be done by our national toll free phone 1300 138 750 or visiting our web site at [www.autoingress.com.au](http://www.autoingress.com.au)

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### LOGICSLIDE - LogicSwing Owners Operating Instructions

These models are equipped with a microcomputer that automatically sets the open and close positions of the door. The microcomputer utilises a digital mode pad to communicate to and fro with users as below:

1. Mode changes: **AUTO** – two way traffic. **EXIT** – one way exit only. **LOCK** – Both the entry and exit sensors are disabled. Door will lock if an electric lock is fitted or allow mechanical lock to be engaged by the user. When electric lock is fitted an afterhours entry switch and egress push button is required for entry or exit. With manual locking doors the mode is changed to lock but sliding the door will open it for entry and exit unless the mechanical lock is engaged. **OPEN** – The door will remain in the open position. **MANUAL** – The door will switch the motor off to allow mechanical operation while the mains power is still on.
2. **Keypad Mode Change Procedure:** Press the mode key followed by the user code (1234 – Default). Press the mode Key repeatedly till the desired mode is displayed. Press enter to select. Key pad will confirm by saying mode sent ok.  
**Note:** If a 3 or 4 position switch is used for mode change or the door is controlled by an access control system / building management system, the mode on the key pad should be left on **AUTO** permanently. Change mode by turning the key or knob. If a hand held remote is used press lock or open button or hold open button for the appropriate function. Press reset for Auto Mode.
3. **Warnings:** The door provides audible beeping and may display error messages. This occurs when: a. the battery has failed – wait to see if the battery will recharge before calling for service b. if fitted when the door requires routine service as required by the Australian Standard AS5007-2007 (the door will require a one off registration code available by calling the phone number displayed on the mode pad). c. If errors or operational problems such as door obstruction occurs.  
**Note:** The audible alarm can be silenced for 48 hours 3 times prior to requiring a technician for service.  
**Silence Alarm Procedure:** When key pad is fitted press the setup key followed by the user code. Setup: Local is displayed – press the enter key to select. Silence Buzzer 48H is displayed – press the enter key to select. Confirm reset is displayed – press the enter key to confirm. Buzzer reset ok is displayed. Press the exit key twice to save changes - done.
4. **Setup Local:** Allows the user access to the following:
  - a. Show timed lock/unlock – allows user to see lock and unlock times if the built in time clock is enabled.
  - b. Disable/Enable timed lock – this allows the user to override the time clock.
  - c. Set Day and Time – allows day and time adjustment.
  - d. People counter – allows user to view and reset the count of people entering and exiting.
  - e. Change User code – user may select or change their own code.
  - f. **Managed Lock** – used in lock mode to override safety sensor on closing to obtain lock up on sensor failure or damage.

Note: For local setup and adjustments press the setup key followed by the user code. Select the menu items and confirm your selection by pressing the enter key. Discard changes or escape setup by pressing the exit key.

### Service Guide:

Door will not close:

1. Check mode is not on open or manual.
2. Check mains power is on
3. Check nothing is activating the sensors. No moving signs or plants etc.
4. Check nothing is blocking the safety sensors – refer managed lock in (f) above to override if emergency lock up is required.
5. Check doors are not obstructed or jammed.

Door will not open:

1. Check mains power is on
2. Check mode is set to auto
3. Check doors are not obstructed or locked.

**Quick Fix – Reset:** In most cases service problems can be eliminated by rebooting or resetting the doors by one of the three methods below.

The door will open and close for one cycle very slowly to predetermine its operating parameters.

1. Press and hold key no. 2 or up arrow on the mode or key pad for 10 seconds.
2. Press the reset button accessible through a hole on the underside of the key pad using a pen or similar.
3. Switch mains power off for 30 seconds then on again. If in lock mode change to auto or press the exit button.

